



**London Mutual**  
Credit Union

# London Mutual Cash ISA **Terms & Conditions**

**Version: March 2026**

London Mutual Credit Union is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (FRN 213248)

## These terms

These Terms & Conditions are to be read in conjunction with

- the HM Revenue and Custom Rules which can be found on [gov.uk/individual-savings-accounts](https://gov.uk/individual-savings-accounts) and which may change from time to time;
- the Rules of London Mutual Credit Union, and
- the London Mutual Credit Union Membership and Savings terms and conditions, available in branch or on [creditunion.co.uk](https://creditunion.co.uk).

### 1. Account opening

1.1 To open a London Mutual Credit Union (LMCU) cash ISA you must:

- Be aged 18 or over (aged 16-17 only if the account was opened before 6 April 2024);
- Be resident in the UK or a Crown servant or their spouse or civil partner if you do not live in the UK;
- Be a member of LMCU;
- Have £5 in your LMCU Membership account;
- Fully complete an application form, including:
  - (a) Address: A complete permanent address must be shown on the application form. A temporary address or PO Box is not acceptable.
  - (b) National Insurance number: You must complete your National Insurance number on the application form. We will not be able to open a cash ISA account for you without a National Insurance number or a declaration to confirm you do not hold one.
  - (c) Signature: All applications must hold the signature of the investor.

1.2 A cash ISA can only be opened in your own name. Joint accounts are not allowed.

### 2. Subscription Limits

2.1 You can only pay into an ISA the maximum amount in any tax year which is set by HM Revenue & Customs (HMRC),

£20,000 for 2026/27 tax year (6 April 2026 – 5 April 2027) - this may change each year. You can find out what the annual ISA allowance is and any other information about cash ISAs, by visiting us in branch, on our website [creditunion.co.uk](https://creditunion.co.uk) or HMRC's website [hmrc.gov.uk](https://hmrc.gov.uk).

- 2.2 Subject to any limits or rules imposed by HMRC, you can put all your annual ISA allowance into a LMCU cash ISA or split it across more ISA products, provided that the amount you pay in does not exceed your annual ISA allowance when added together across all your ISA products.
- 2.3 An investor who has not subscribed up to the limit cannot carry forward the difference and add it to the subscription limit for the next year.
- 1.1 From 6 April 2024 HMRC has removed the limit on subscribing to one cash ISA per year. However, all subscriptions must remain within the overall ISA subscription limit.

### **3. Rate of Return**

- 3.1 Interest is calculated on a daily basis and is credited annually on or just after the 6<sup>th</sup> of April every year. Interest is paid gross and is not subject to income tax.
- 3.2 We will provide you with the interest rate that applies to your account, at the account opening. We will inform you of the new rate for each subsequent tax year at least 30 days prior to the start of the new tax year on 6<sup>th</sup> April.
- 3.3 The rate is variable, which means that it may go up or down during the tax year. We will inform you of any rate changes at least 30 days in advance in writing to your last known email or postal address, in our branches and through [creditunion.co.uk](https://creditunion.co.uk).

## **4. Subscriptions**

- 4.1 Members may subscribe by lump sum or by regular or irregular periodic payment, provided the outlined subscription limits are not exceeded.
- 4.2 An initial subscription of at least £1 is required to open a LMCU cash ISA and it must remain in the account for the ISA to remain open.

## **5. Withdrawals**

- 5.1 Unlimited withdrawals are allowed without loss of interest or penalty.
- 5.2 However, this cash ISA is not flexible and you cannot deposit more than the subscription limit for the tax year, even if you make a withdrawal to reduce your balance. For example if you reach the subscription limit and then make a withdrawal, you cannot make any further subscriptions until the next tax year.

## **6. Transferring an ISA**

- 6.1 Investors can transfer current year ISA subscriptions and/or previous years ISA subscriptions to another ISA manager at any time.
- 6.2 To switch providers, you must contact the ISA provider you want to move to and fill out an ISA transfer form to move your account. If you withdraw the money without doing this, you will not be able to reinvest that part of your tax-free allowance again.
- 6.3 If you are transferring your LMCU cash ISA to another cash ISA, we will send the money and accompanying information to the new ISA manager within five working days of us receiving a transfer instruction from the new ISA manager.
- 6.4 If you are transferring to a stocks and shares ISA, an innovative finance ISA or a Lifetime ISA, we will transfer the money within the time stipulated by you or within 30 days of

receiving the request from your new ISA manager, whichever is the longer period.

## **7. If you move abroad**

- 7.1 If you open a cash ISA with LMCU and then move abroad, you cannot put money into it after the tax year that you move (unless you're a Crown employee working overseas or their spouse or civil partner).
- 7.2 You must tell us as soon as you stop being a UK resident. However, you can keep your ISA open and you'll still get UK tax relief on money and investments held in it.
- 7.3 You can transfer your ISA to another provider even if you are not resident in the UK. You can pay into your ISA again if you return and become a UK resident (subject to the annual ISA allowance).

## **8. Statements**

- 8.1 Statements are sent annually showing all transactions since your last statement (or opening of account), in April each year following the crediting of your interest.
- 8.2 Additional statements can be requested at any time.

## **9. In Event of Death**

- 9.1 Your ISA will end when either:
- your executor closes it
  - the administration of your estate is completed
- 9.2 Otherwise, LMCU will close your ISA 3 years and 1 day after you die.
- 9.3 There will be no Income Tax or Capital Gains Tax to pay up to that date, but ISA investments will form part of your estate for Inheritance Tax purposes.

## **10. Delegation of the ISA Manager's functions**

- 10.1 LMCU will satisfy themselves that any person to whom they delegate any of their functions or responsibilities as an ISA

Manager under the terms agreed with the investor is competent to carry out those functions and responsibilities.

## **11. Variation of Terms & Conditions**

11.1 Whenever we make a change to your cash ISA Terms & Conditions, we will always notify you in writing to your last known email or postal address, in our branches and through [creditunion.co.uk](http://creditunion.co.uk).

11.2 We may change, remove or add to your Terms & Conditions, at any time for one or more of the following reasons:

- To take into account any changes in the law or codes of practice.
- To take into account the requirements or recommendations of the Financial Conduct Authority or the Prudential Regulation Authority, or any other regulatory body or decisions or guidance of any relevant Ombudsman.
- To take into account any change or expected change in the service or services we provide.
- To take into account any new or improved services or facilities that we may provide.
- To take into account of any ruling by a court or similar body.
- To correct any errors which might be discovered.

## **12. Cancellation period**

12.1 Should you change your mind about your new cash ISA, you have 14 days in which to close it or transfer to another account penalty free. Any interest which has accrued in that 14 day period will be exempt from UK income tax. It will not prevent you from opening another cash ISA in that tax year.

### **13. General**

- 13.1 The ISA investment will be and must remain in the beneficial ownership of the investor and must not be used as security for a loan. On the instructions of the investor and within the time stipulated by the investor in accordance with ISA account terms, all or part of the investment held in the ISA and proceeds arising from that investment shall be transferred or paid to the investor.
- 13.2 We can repay all or part of your investment at any time, without giving any reason. This is subject to us owing you at least 45 days' notice in writing, under normal circumstances.
- 13.3 We do not have to recognise the interest or claim of any person other than the Account holder in respect of money held in the account, nor will we be liable in any way for failing to recognise such interest or claim, except as required by law.
- 13.4 LMCU reserves the right to discontinue and/or re-introduce this product at any time.
- 13.5 LMCU, as the ISA Manager must notify the investor if, by reason of any failure to satisfy the provisions of the ISA regulations, an ISA has, or will, become void.
- 13.6 London Mutual Credit Union Ltd. is a member of the Financial Services Compensation Scheme (FSCS). Payments under the scheme are limited to a maximum of £120,000 per person, per institution (for claims against firms declared in default).
- 13.7 If you wish to register a complaint, please contact us on Complaints Team, 4 Heaton Road, Peckham, London, SE15 3TH, Tel: 020 3773 1751, email: [complaints@creditunion.co.uk](mailto:complaints@creditunion.co.uk). If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.